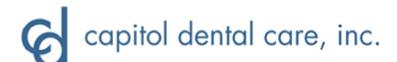
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Dental CCO Integration

As part of Oregon's healthcare transformation, recently formed Coordinated Care Organizations (CCOs) are charged with overseeing physical, dental and mental health care delivered to members of the Oregon Health Plan (OHP). For more details see www.cco.health.oregon.gov.

Capitol Dental Care (CDC) has engaged with the CCOs to promote dental as an integral part of overall health and to maintain our network of dental providers. As of October 1, 2013, CDC has signed contracts with four of the CCOs: Allcare, Family Care, InterCommunity Health Network, Primary Health, and Willamette Valley Community Health. CDC members in these CCO now receive their dental benefits via the CCO. CDC members who are not in the above CCOs will continue to receive their dental benefits without change until they too are integrated into a CCO. By July 1, 2014 all members' dental benefits will be rolled into the CCOs. CDC anticipates having working relationships with all CCOs in order for our members to have continued access to their dental providers.

Having multiple CCOs complicates the process of eligibility determination and claims submission as membership is no longer within one system. Properly determining your patient's CCO is essential for claim processing. If you have difficulty identifying your patient's OHP/CCO membership; call 1-800-525-6800 and our member services team will be happy to assist you. Also our third party administrator, PH Tech offers a web software to all CDC providers to verify eligibility. For assistance contact CIM support at: 503.584.2169 option 2.

CCO PO BOX

Family Care PO Box 5930 Salem OR 97304

IHN PO Box 5308 Salem OR 97304

Primary Health PO Box 5308 Salem OR 97304

WVCH PO Box 5308 Salem OR 97304

*Please be sure to include Capitol Dental with the CCO name on claims.

forward to a friend

Contact us! 1-800-525-6800

Referrals x 206, Hospital Referrals x 301, Pediatric Referrals x 329, Member Service Office Manager x 315, Provider Relations x 303 Interpreter Requests: barraging@interdent.com or fax to: 877.352.2923

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