



Newsletter

August 28

Keeping our Providers Informed

Capitol Dental Care contracts with the majority of the Coordinated Care Organizations (CCOs) throughout the state to provide dental services to OHP members. The CCOs' contract with the Oregon Health Authority (OHA) requires providers within their networks, e.g., CDC providers, to be informed about certain information.

Specifically, the contract states that “[the CCOs] shall ensure that all [CCO] staff who have contact with Potential Members are fully informed of [CCO] policies” Because CDC and its provider network fall within this requirement—CDC has the obligation to inform its provider network of its policies. In fulfilling this requirement, CDC makes its policies known in a variety of ways, including publishing them on its website, sending them out by email, discussing them in the provider newsletter, etc.

This year, in order to provide further evidence of compliance with this contract requirement, CDC will be collecting attestations from providers, indicating receipt of the policies. CDC will also provide you with a copy of the most recent policies if you do not already have them. Stay tuned for further details, and thank you in advance for your cooperation in helping us meet these obligations.

Our Compliance Officer is Andrew Lee. He can be reached at leann@interdent.com

Clinical Practice Guidelines

Capitol Dental Care (CDC) is committed to providing effective evidence-based clinical guidelines to support efforts of CDC contracted providers in delivering appropriate treatment to achieve positive outcomes. CDC has established these guidelines based on the Oregon Health Plan (Medicaid) population it serves in conjunction with reviews of available clinical information.

CDC updates its clinical practice guidelines on a yearly basis. The guidelines can be found on the CDC website and are included below for reference.

Association of State and Territorial Dental Directors	Best Practices
American Dental Hygienists' Association	Standards for Clinical Dental Hygiene Practice
United States Food and Drug Administration	Guidelines for Prescribing Dental Radiographs
American Association of Pediatric Dentistry	Definitions, Policies, and Recommendations Silver Diamine Fluoride
American Dental Association	Center for Evidence-Based Dentistry

Oregon Health Authority (OHA)	Dental Services Administrative Rulebook
	Acute Opioid Prescribing Guidelines
	Opioid Prescribing Guidelines for Dentists
American Heart Association	Prevention of Infective Endocarditis
American Association of Pediatrics	Guidelines for sedation of pediatric patients
Capitol Dental Care	Seclusion and Restraint Policy
	Advance Directives Policy

Care Coordination

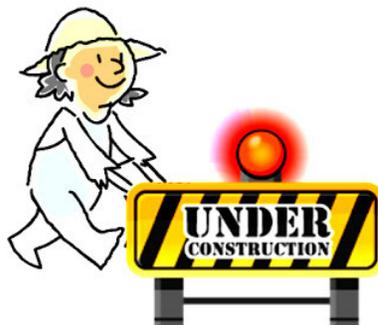
Care Coordination services are available to Capitol Dental Care members who have special healthcare needs, are medically-compromised, or are otherwise struggling to access dental care. If you have a patient who you think would benefit from Care Coordination services, we are here to help. Please send a secure message to carecoordination@capitoldentalcare.com call Carmen Garcia at 800-525-6800.

Resources

Capitol Dental often receives questions from providers regarding the OHP coverage package, how rules are applied, and other topics including interpretation services, preauthorizations, and credentialing. The resources below are also available to you online. We are also always happy to take your questions via phone or email.

Dental Services Administrative Rulebook	effective June 1, 2019.
Covered and Uncovered Services List	effective January 1, 2019
CDC Provider Manual	

Submission of Pediatric Dental Referrals



Capitol Dental’s member service team is working on implementing new email addresses to make it easier for you to get pre authorizations and specialty referrals to us more efficiently. Our new email address for Pediatric Referrals is Pedoreferrals@Capitoldentalcare.com.

Please check back next month to see the latest updates!