



Newsletter

February 2020

Caries risk assessments

In 2018, Caries Risk Assessment codes were added to the CDT dental procedure codebook.

D0601 – Low caries risk

D0602 – Moderate caries risk

D0603 – High caries risk

Caries Risk Assessments are a valuable tool that dental providers can use in the clinical decision-making process to:

- identify a patient's risk of future caries
- determine the appropriate level of patient care
- treat the caries disease process instead of the outcome of the disease
- understand disease factors for a specific patient
- individualize preventive and behavior modification conversations
- individualize, select, and determine appropriate frequency of preventive and restorative treatment for each patient
- Anticipate caries progression or stabilization.

The American Dental Association has developed Caries Risk Assessment tools for patients [0-5 years old](#) and [6 years and older](#). The American Association of Pediatric Dentistry also has developed a [tool for children](#).

In 2019, regular utilization of Caries Risk Assessment will become more important as the State Sealant Metric changes to measure placement of sealants on children aged 6-15 who are High Caries Risk or have had a filling placed within the previous 12 months.

Capitol Dental Care encourages its providers to utilize a Caries Risk Assessment tool as part of a comprehensive treatment planning approach. Capitol Dental Care currently reimburses for codes D0601, D0602 or D0603 once per year.

Hospital and In-office General Anesthesia Preauthorization

Use of General Anesthesia services, whether in a hospital, ambulatory surgery center, or dental office setting, should be reserved for only those cases where no other option for care is available or appropriate. These services are reserved for the following circumstances:

- Children aged 3 and younger who have extensive dental needs,

- Children aged 4 and older who have extensive dental needs and have a documented unsuccessful treatment attempt in the office with some type of sedation or nitrous oxide,
- Children with physical, mental or medically compromising conditions,
- Children or adults who have sustained extensive orofacial or dental trauma, or
- Children or adults with developmental disability or severe cognitive impairment with uncooperative behavior or a physically compromising condition.

Dentistry under general anesthesia is not intended for convenience or for cases where there are minimal dental needs or where the patient is healthy and cooperative.

General anesthesia must be preauthorized. Please provide progress notes that include documentation that describes the patient's oral condition, behavior, and indication for general anesthesia. Cases that do not meet criteria or that do not provide sufficient documentation will not be approved.

Language Access- How to Request Interpreters

Interpreter Services are a covered benefit for all Oregon Health Plan members. If you are in need of an interpreter for a member, please contact Capitol Dental Care Member Services.

There are several ways you can request an interpreter:

- You can fax an Interpreter Request form to Capitol Dental's Fax at 503-581-0043. You may find the form [here](#).
- You can e-mail your request to Interpreter@capitoldentalcare.com.

Capitol requests at least a 5-day notice before the scheduled appointment. If the appointment is 2 days or less away, you must call the request into Member Services at 1-800-525-6800. Any one of our member services team can take this request and place the order.

Capitol will need the following information when you are requesting an interpreter

- 1) Clinic Name including Address and Phone Number
- 2) Provider the Patient will be seeing
- 3) Patient's Name
- 4) Patient's DOB
- 5) Patient's Member ID Number
- 6) Date of the Appointment
- 7) Language Requested
- 8) Time of the Appointment
- 9) Length of the Appointment

For questions or concerns, please contact Gracie Barragan at 503-587-7192 or Barragang@interdent.com.

New Referral Form

Capitol Dental has updated its dental patient referral form. You may find the form [here](#), and it is also located at the Capitol Dental website. Accurate and thorough completion of the form will help ensure timely processing of specialty referrals.

Information needed for Claims Submission

In order to allow us to process your claims more efficiently and accurately, we request that you include the following information on your claim form:

- Full name of CCO to which the member belongs

Failure to include this information could delay processing of your claim. In order to ensure timely processing, please add the CCO name information on Box 3 of the 2012 American Dental Association Dental Claim form.

CCO names are as follows:

- Jackson Care CCO – CDC
- Trillium CCO – CDC
- YCCO CCO- CDC
- IHN CCO – CDC
- All Care CCO – CDC
- Pacific Source Lane CCO – CDC
- Pacific Source Central CCO – CDC
- Pacific Source Gorge CCO – CDC
- Pacific Source Willamette CCO – CDC

Please use the table below to identify Payer ID, Clearinghouse and CIM number for each CCO.

| CCO | Clearinghouse | Payer ID | Routing Info | CIM |
|--|----------------------|-----------------|-------------------------|------------|
| Trillium CCO – CDC | Emdeon Dental | CX095 | | 5 |
| | Gateway EDI | CX095 | Routes to Emdeon Dental | 5 |
| | Office Ally | CDCMD | | 5 |
| YCCO CCO- CDC | Emdeon Dental | CX095 | | 5 |
| | Gateway EDI | CX095 | Routes to Emdeon Dental | 5 |
| | Office Ally | CDCMD | | 5 |
| IHN CCO- CDC | Emdeon Dental | CX095 | | 5 |
| | Gateway EDI | CX095 | Routes to Emdeon Dental | 5 |
| | Office Ally | CDCMD | | 5 |
| All Care CCO- CDC | Emdeon Dental | CX095 | | 6 |
| | Gateway EDI | CX095 | Routes to Emdeon Dental | 6 |
| Jackson Care CCO- CDC | Emdeon Dental | CX095 | | 5 |
| | Gateway EDI | CX095 | Routes to Emdeon Dental | 5 |
| | Office Ally | CDCMD | | 5 |
| Pacific Source Lane CCO- CDC | Emdeon Dental | CX095 | | 5 |
| | Gateway EDI | CX095 | Routes to Emdeon Dental | 5 |
| Pacific Source Central CCO- CDC | Emdeon Dental | CX095 | | 4 |
| | Gateway EDI | CX095 | Routes to Emdeon Dental | 4 |

| | | | | |
|------------------------------------|---------------|-------|-------------------------|---|
| Pacific Source Gorge CCO- CDC | Emdeon Dental | CX095 | | 4 |
| | Gateway EDI | CX095 | Routes to Emdeon Dental | 4 |
| Pacific Source Willamette CCO- CDC | Emdeon Dental | CX095 | | 5 |

ECHO Network

Registration is now open for the third offering of the [Pain Management and Substance Use Disorders ECHO](#). This 6-session, virtual learning course is designed to build the capacity of dentists and their teams to identify and manage patients with oral pain or substance use disorders in the dental setting. Sessions for this cohort meet on the 1st and 3rd Thursdays of the month from 12:30-1:30 p.m., beginning April 16-July 2, 2020. The attached flyer provides more details. The program is offered for no cost, and offers no cost CDE credits based on participation.

Registration Link: <https://connect.oregonechonetwork.org/Series/Registration/238>

Equity and Inclusion CE

Capitol Dental Care recognizes the necessity of trauma-informed, culturally competent oral health care. To that end, we encourage all of our providers to participate in training around implicit bias and cultural competency. The OHA has a registry of approved Cultural Competence Continuing Education Trainings, which can be found [here](#). We encourage all of our providers to avail themselves of this resource, which contains several CE opportunities.

In addition, the U.S Department of Health and Human Services has a free e-learning Cultural Competency Program for Oral Health Professionals available at the link below.

<https://oralhealth.thinkculturalhealth.hhs.gov/default.asp>