



Newsletter

January 2020

New covered codes for 2020

Effective January 1, 2020, the following codes are now included within the [covered code list <https://www.oregon.gov/oha/HSD/OHP/Tools/Covered%20and%20Non-Covered%20Dental%20Services,%20Effective%20January%201,%202020.pdf>](https://www.oregon.gov/oha/HSD/OHP/Tools/Covered%20and%20Non-Covered%20Dental%20Services,%20Effective%20January%201,%202020.pdf) .

Code	Description of Code	Notes
D1551	Re-cement or re-bond bilateral space maintainer, maxillary	Covered under age 21
D1552	Re-cement or re-bond bilateral space maintainer, mandibular	Covered under age 21
D1553	Re-cement or re-bond unilateral space maintainer, per quadrant	Covered under age 21
D1556	Removal of unilateral space maintainer, per quadrant	Covered under age 21
D1557	Removal of fixed bilateral space maintainer, maxillary	Covered under age 21
D1558	Removal of fixed bilateral space maintainer, mandibular	Covered under age 21
D8701	Repair of fixed retainer, includes reattachment, maxillary - with limitations	Must be preauthorized
D8702	Repair of fixed retainer, includes reattachment, mandibular - with limitations	Must be preauthorized
D8703	Replacement of lost or broken retainer, maxillary - with limitations	Must be preauthorized
D8704	Replacement of lost or broken retainer, mandibular - with limitations	Must be preauthorized
D8696	Repair of orthodontic appliance, maxillary - with limitations	Must be preauthorized
D8697	Repair of orthodontic appliance, mandibular - with limitations	Must be preauthorized
D8698	Recement or re-bond fixed retainer, maxillary - with limitations	Must be preauthorized
D8699	Recement or re-bond fixed retainer, mandibular - with limitations	Must be preauthorized
D9997	Dental case management - patients with special health care needs	

New Referral Form

Capitol Dental has updated its dental patient referral form. You may find the form <http://capitoldentalcare.com/wp-content/uploads/wp/CDC-patient-referral-form-01.2020.pdf>, and it is also located at the Capitol Dental website. Accurate and thorough completion of the form will help ensure timely processing of specialty referrals.

Information needed for Claims Submission

In order to allow us to process your claims more efficiently and accurately, we request that you include the following information on your claim form:

- Full name of CCO to which the member belongs

Failure to include this information could delay processing of your claim. In order to ensure timely processing, please add the CCO name information on Box 3 of the 2012 American Dental Association Dental Claim form.

CCO names are as follows:

- Jackson Care CCO – CDC
- Trillium CCO – CDC
- YCCO CCO- CDC
- IHN CCO – CDC
- All Care CCO – CDC
- Pacific Source Lane CCO – CDC
- Pacific Source Central CCO – CDC
- Pacific Source Gorge CCO – CDC
- Pacific Source Willamette CCO – CDC

Please use the table below to identify Payer ID, Clearinghouse and CIM number for each CCO.

CCO	Clearinghouse	Payer ID	Routing Info	CIM
Trillium CCO – CDC	Emdeon Dental	CX095		5
	Gateway EDI	CX095	Routes to Emdeon Dental	5
	Office Ally	CDCMD		5
YCCO CCO- CDC	Emdeon Dental	CX095		5
	Gateway EDI	CX095	Routes to Emdeon Dental	5
	Office Ally	CDCMD		5
IHN CCO- CDC	Emdeon Dental	CX095		5

	Gateway EDI	CX095	Routes to Emdeon Dental	5
	Office Ally	CDCMD		5
All Care CCO- CDC	Emdeon Dental	CX095		6
	Gateway EDI	CX095	Routes to Emdeon Dental	6
Jackson Care CCO- CDC	Emdeon Dental	CX095		5
	Gateway EDI	CX095	Routes to Emdeon Dental	5
	Office Ally	CDCMD		5
Pacific Source Lane CCO- CDC	Emdeon Dental	CX095		5
	Gateway EDI	CX095	Routes to Emdeon Dental	5
Pacific Source Central CCO- CDC	Emdeon Dental	CX095		4
	Gateway EDI	CX095	Routes to Emdeon Dental	4
Pacific Source Gorge CCO- CDC	Emdeon Dental	CX095		4
	Gateway EDI	CX095	Routes to Emdeon Dental	4
Pacific Source Willamette CCO- CDC	Emdeon Dental	CX095		5

Provider Attestations

As mentioned in December's newsletter, Capitol Dental will be sending Policy and Procedure Attestations for completion via email. It is important to complete these attestations and return them in the time frame allotted. You will be receiving these attestation requests via email starting in February 2020. If a provider works in multiple locations, their yearly attestation covers all current offices and their primary office will be contacted.

Credentialing Reminders

It is important that the provider on your claim encounter matches the actual rendering provider credentials. It is not permitted to bill a claim under a different provider's credentials than the provider who actually performed dental services, **even if both providers are credentialed**. In doing so, it greatly alters our understanding of which providers are performing services in a specific area and can cause unnecessary risk and liability for the provider whose information is being used to process the claim. Please take a moment to review your billing process in order to ensure that the providers rendering the service is the provider listed on the claim remittance.

All providers performing dental services to a Capitol Dental member must be credentialed with Capitol to receive our negotiated fee schedule reimbursement rates. If your provider is not credentialed with Capitol Dental and sees a Capitol member you will be paid on the DMAP rate or not at all. It is not acceptable to bill a claim using another provider's credentials in order to be reimbursed at your negotiated fee schedule rate.

Equity and Inclusion CE

Capitol Dental Care recognizes the necessity of trauma-informed, culturally competent oral health care. To that end, we encourage all of our providers to participate in training around implicit bias and cultural competency. The OHA has a registry of approved Cultural Competence Continuing Education Trainings, which can be found at https://www.oregon.gov/oha/OEI/CCCEmtgDocs/CCCE%20Registry_102819.pdf. We encourage all of our providers to avail themselves of this resource, which contains several CE opportunities.