



Newsletter

November 18

American Dental Association Clinical Practice Guideline Update

The ADA recently released a new Clinical Practice Guideline about the use of antibiotics to manage pain and swelling. The guideline can be found [here](#).

https://ebd.ada.org/en/evidence/guidelines/antibiotics-for-dental-pain-and-swelling?utm_source=adaorg&utm_medium=adaclinicalresourcesrotator&utm_content=abxgl&utm_campaign=membervalue

The major points are as follows:

- The guideline recommends against using antibiotics for most pulpal and periapical conditions and instead recommends only the use of dental treatment and, if needed, over-the-counter pain relievers such as acetaminophen and ibuprofen.
- Instead of prescribing antibiotics, dentists should prioritize dental treatments such as pulpotomy, pulpectomy, nonsurgical root canal treatment, or incision and drainage for symptomatic irreversible pulpitis, symptomatic apical periodontitis, and localized acute apical abscess in adult patients who are not severely immunocompromised.
- If a patient's condition progresses to systemic involvement, showing signs of fever or malaise, then dentists should prescribe antibiotics

CCO 2.0 Transitions

You may have questions about how transitions during CCO 2.0 will affect you. The Oregon Health Authority has released a [fact sheet](#)

<https://www.oregon.gov/oha/HSD/OHP/Tools/2020%20CCO%20Changes%20by%20County.pdf> that details many of the CCO changes coming in 2020.

Additionally, on Thursday, November 21, the Oregon Health Authority is hosting a provider webinar from 12PM to 1PM. Information about the webinar is below.

You may also reach out to our Credentialing and Provider Relations Specialist, Leslie Marshall at marshalll@interdent.com with any questions or concerns about the transition.

**Join us on Thursday, November 21
OHA to host CCO 2.0 provider webinar, 12 to 1 p.m.**

Get the latest information about CCO 2.0 and how to support Oregon Health Plan members during the transition to new coordinated care organizations (CCOs) in 2020.

<https://www.oregon.gov/OHA/HSD/OHP/Pages/CCO-Changes.aspx> During the webinar, the Oregon Health Authority will share information about:

- Next steps with member choice, CCO enrollment and CCO closures
- Continuity of care for members changing CCOs in 2020
- Engaging with CCOs about credentialing, billing and payment

Join us on Thursday, November 21, from 12 to 1 p.m. PDT.

To register, submit questions and review the webinar agenda, go to:

<https://register.gotowebinar.com/register/8728900070139531788>

Questions?

Contact Maria Vargas, Regional Outreach Coordinator at maria.vargas@dhsosha.state.or.us.

Corporate Compliance and Ethics Week

Did you know that Corporate Compliance and Ethics Week is held every November? It was November 3-9. This is a time that is observed nationally to bring awareness to compliance and ethics, thank those who are committed to furthering those ideals, and reinforce the values that companies hold.

Capitol Dental Care is firmly committed to doing the right things in the right ways – every day and not only during Corporate Compliance and Ethics Week. We strive to always put our member first—following policies and procedures that lead to predictable, consistent, safe, and efficient outcomes. We want to thank each and every one of you for your commitment to those ideals.

If you ever have any questions or concerns about the compliance or ethics of any part of our organization, we ask you to call (844) 688-0097.



Correction

In the August newsletter, there was an error in the email address for Andrew Lee, our compliance officer. His correct email address is leean@interdent.com. Please reach out to Andrew with any Compliance questions or concerns.

Trauma Informed Care CE

CDC statistics on abuse and violence in the United States are sobering. They report that one in four children experiences some sort of maltreatment (physical, sexual, or emotional abuse). One in four women has experienced domestic violence. In addition, one in five women and one in 71 men have experienced rape at some point in their lives — 12% of these women and 30% of these men were younger than 10 years old when they were raped. This means a very large number of people have experienced serious trauma at some point in their lives. Capitol Dental Care encourages all dental providers to complete Trauma Informed Care training, so that we may all have the skills and tools to work with patients who have experienced trauma in their lives.

We are offering live CE courses on the following dates:

- Monday December 2, 2019 in Medford
- Tuesday December 3, 2019 in Salem

If you would like to attend, please reach out to ClarkT@interdent.com.

Alternatively, Trauma Informed Oregon has an *Introduction to TIC* course available via [Online Training Modules](https://traumainformedoregon.org/tic-intro-training-modules/) (<https://traumainformedoregon.org/tic-intro-training-modules/>)